

New director appointed for Acas East Midlands

5 February 2020

Louise Lenton has been announced as the new Acas Area Director for the East Midlands. She has been with Acas since 2015 and has significant experience in handling numerous high-profile collective disputes, most recently the Lincoln Council health visitors' strike.

Since joining Acas, Louise has used her vast experience in resolving disputes and conflict, drawing on her 5 years working for the East Midlands Job Centre. This included overseeing the move of the integrated government services building into the £12 million Hinckley Hub.

Louise said:

"I am delighted to be appointed as Area Director for the East Midlands. As one of the fastest growing regions in the UK and home to one of our main call centres, it is one of Acas's busiest areas. In 2019, we dealt with over 40,000 individual conciliation cases and over 55,000 calls to the helpline as well as hosting nearly 4,000 delegates who attended Acas training in the East Midlands.

"My aim is to continue to deliver Acas's workplace expertise to businesses and employees in our region. Our services range from resolving the most difficult conflicts to promoting positive mental health at work and advice on how businesses can be more productive.

"I want to make good work a reality for all in the East Midlands and we have been working with Nottingham Trent University, Leicester City Council and the Gangmasters and Labour Abuse Authority (GLAA) to help make it happen.

"Acas has been working with Leicester City Council to support businesses in the textiles sector. This has specifically involved delivering a series of workshops around best practice in relation to employment standards."

Acas has been working with various high-street brands and textile factories, which has helped to improve conditions and relations for workers in the East Midlands. This has included creating employee forums to empower workers to have a voice and work collaboratively with factory owners. Acas has also supported employers to meet the up-to-date standards and audit process in this sector.

Media enquiries

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